

IMS Engineering College, Ghaziabad

CAREER DEVELOPMENT CENTRE

NOTICE

12th Dec 2013

FOR MCA 2014 Batch

DHISHTI- SOFT SOLUTIONS PVT LTD **CAMPUS RECRUITMENT DRIVE FOR MCA 2014 Batch**

About Company :

Drishti-Soft is an innovator in the domain of customer interaction management solutions. Software solutions from Drishti are powering millions of interactions for Customer Support, Telemarketing & Sales, Customer Service, Market Research, Collections and other such processes across the globe.

Date: 16th Dec 2013(Monday)

Time: 9:00 AM(Sharp)

Venue: IMS Lal Kuan, Ghaziabad

Reporting Time & Documents required:

- 9 am sharp with their College ID card.
- No Entry without College ID Card
- Two Copies of Updated CV
- 4 Passport Size recent Photograph (College Uniform)
- Photocopy of all academics record till date

Eligibility Criteria:-

- 55% in 10th, 12th & Graduation and 60 % in MCA
- Only Male Candidates

Selection Process:-

On campus:

- Aptitude + English test (Online)
- Technical test
- 1st round of technical and analytical interview

Off Campus: (at Company Premises)

- 2nd round of technical interview
- Interview with GM engineering
- HR interview

Profile Name:

Product Trainee- Professional Services

Offered CTC:

For initial 6 months- 12000 Rs/month (Before TDS)
After 6 months- 2.4 Lac(s) per annum

Job Description:

- To design and implement customizations like CRM's, IVR's, Reports and Automation modules.
- Customer interaction for requirement gathering and product consultancy
- Requirement analysis and preparing scope of work
- Assist in product demos
- To provide technical and service support and solutions to the customers
- To guide the onsite resources in implementing customized product features at the customer end.
- To test the customized solution in house and certify them for implementations.

He would also be required to do the following activities:

- Product Training and onsite support to customer.
- NOC handling, Customer Interaction involving issue handling and resolution over chat , mails and phone.
- To prepare and provide product updates, information and materials to distributors and customers.
- Onsite Installation, configuration & monitoring the operation of the product.
- Excellent analytical skills and high level of aptitude.
- Linux knowledge - basic commands.
- Basic knowledge of scripting languages like php, Java Scripts, bash etc. & Database – Postgres / MySQL / Oracle / MSSQL
- Basic Knowledge of networking concepts like LAN
- Troubleshooting, WAN etc.
- Willingness to work in shifts.
- Willingness to travel within India and Abroad.
- Willingness to learn and work in challenging environment
- Possess good interpersonal and communication skills
- Ability to work independently and as a team player.

Note:

- Placement Coordinator from college is required
- Placement Coordinator need to submit attendance of the students at the Venue before entering in drive.

NITIN JAIN

Head- CDC

CC:

- 1) Treasurer Sir (For Information Please)
- 2) Director (For Information Please)
- 3) HOD MCA(Kindly inform the students)
- 4) Notice Board