

B.Tech.

# (SEM. III) THEORY EXAMINATION, 2015-16

# **INDUSTRIAL PSYCHOLOGY**

[Time : 3 hours]

[Total Marks : 100]

# Section-A

- 1. Attempt all sections. All sections carry equal marks. Write answer of each section in short.  $(2 \times 10 = 20)$ 
  - (a) Define : "Sensitivity Training".
  - (b) Define Industrial Psychology.
  - (c) Discuss consequences of satisfaction and dissatisfaction at work place.
  - (d) What are the different types of organizational culture?
  - (e) Discuss term fatigue with example.
  - (f) HowTheory X is different from theory Y?

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- (g) Define two factors theory of Herzberg.
- (h) How management evaluate the performance of employees?
- (i) How selection is different from recruitment process?
- (i) What is "Mass interviewing program"?

#### Section-B

Note: Attempt any five questions from this section.

(5×10=50)

- 2. "MBO is the modern method for evaluation of workers performance". Discuss.
- 3. What is boredom? Discuss its possible effects and casuses.
- 4. What is fatigue? Explain with example.
- 5. How industries prevent accident? Give some safety measures applicable in organization to prevent accident.
- 6. Discuss the objectives behind selection.
- 7. How illuminations affect the efficiency of workers?
- 8. What are the different causes of stress? Explain in detail.
- 9. How job description is different from job specification?

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#### Section-C

Note: Attempt any two questions form this section.

 $(15 \times 2 = 30)$ 

- 10. (a) Briefly describe the experiments conducted at the Hawthorne plant of General Electric Company, Chicago.
  - (b) How do you define Recruitment? Discuss different sources of Recruitment.
- 11. (a) How management evaluate the effectiveness of training program?
  - (b) What do you understand by group cohesiveness? Explain with the help of examples.
- 12. (a) Discuss the contribution of scientific management in industrial psychology.
  - (b) Define job analysis. Also explain the contents of job analysis.

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