

3 Attempt any two parts of the following.

- (a) Explain the concept of factory system? Write down the characteristics of factory system. Also brief the impact of Industrial revolution on factory workers.
- (b) Explain the role of Hawthorne Experiments in the development of Industrial Sociology.
- (c) Write down the meaning and importance of Trade Union in India.
- 4 Attempt any two parts of this question. 6x2=12
 - (a) Define Grievance. What are the various causes of grievance?
 - (b) What do you mean by NAVRATAN PSEs? Write down at least five names of NAVRATAN PSEs.
 - (c) Explain in detail the major provisions of Industrial Policy of 1991.

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