

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 2527

Roll No.

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B. Tech.

(SEM. VI) THEORY EXAMINATION 2011-12

ERP SYSTEMS

Time : 2 Hours

Total Marks : 50

Note :— Answer *all* questions.

1. Attempt any **four** parts of the following :— (4×4=16)
 - (a) What is ERP ? Discuss the advantages and disadvantages of using ERP system in an organization.
 - (b) What measures do you suggest for the successful implementation of ERP system.
 - (c) If the firm did not want to go 'Implementing all departments at the same time' what order of module implementation do you prescribe ?
 - (d) From where ERP had been originated and what are the concepts behind it ?
 - (e) Explain the conceptual model of ERP.
 - (f) What are the major components of ERP ? Explain any three in short.

2. Write short notes on any **four** parts of the following :— (3×4=12)
 - (a) What do you mean by BPR ? How is it useful in the implementation of ERP ?

- (b) Discuss the key features of OLAP technology.
 - (c) What is supply chain management ? How does it differ with ERP ?
 - (d) What do you understand by Link Access Procedure ?
 - (e) Why do companies need data warehouses ?
 - (f) Differentiate between business process and business functions.
3. Attempt any **two** parts of the following :— (6×2=12)
- (a) Discuss the ERP market in Indian context.
 - (b) Who are ERP vendors ? Explain the role and responsibilities of ERP vendors.
 - (c) Write a short note on “Human Resource for ERP systems”.
4. Attempt any **two** parts of the following :— (5×2=10)
- (a) Discuss the impediments and initiatives to achieve success in ERP projects.
 - (b) Why is it necessary to integrate ERP into organizational culture ? Also write down the effects of e-commerce on ERP.
 - (c) Write short note on Oracle.