

Printed Pages: 3

MBAHR01(N)

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID: 7121

M.B.A

Roll No.

(SEM III) ODD SEMESTER THEORY EXAMINATION 2009-10 PERSONAL GROWTH AND TRAINING & DEVELOPMENT

Time : 3 Hours]

1

2

[Total Marks: 100

Note : (1) Attempt all questions.

(2) All questions carry equal marks.

(3) Be precise in your answer.

(4) No second answer book will be provided.

Attempt any two parts of the following : 10

 $10 \times 2 = 20$

(a) What is self? Discuss the symbols of self.

- (b) What is transactional analysis ? What do you mean by ego states as used therein ?
- (c) "Inter personal interaction depends on awareness of the self, but people are not fully aware of themselves." Explain this statement with the help of Johari Window.
- (d) What affects behaviour more the person or the situation ? Explain.

Attempt any two parts of the following :

- $10 \times 2 = 20$
- (a) What do you mean by 24 carats of winning personality ? Explain in your own words.

JJ-7121] 1

[Contd...

- (b) Why is the evaluation of training effectiveness necessary ?
- (c) What do you understand by training organisation ?
- (d) Design an effective program to handle the inter personal problems amongst the managers of an organisation.
- 3 Attempt any two parts of the following : $10 \times 2 = 20$
 - (a) Discuss various components of training.
 - (b) "Training is a learning experience that seeks a relatively permanent change in an individual that will improve his/her ability to perform on the job." Comment.
 - (c) What are the roles and functions of a trainer?
 - (d) Discuss some of the important training skills.

4 Attempt any two of the following : $10 \times 2=20$

- (a) Discuss various disadvantages of training.
- (b) What kind of symbols warn a manager that employee training may be necessary ?
- (c) What are the various 'On the job' training methods ?
- (d) Contrast employee training with management development training.

JJ-7121] 2

[Contd...

- Write short note on any two of the following
 - (a) Sick personalities

5

- (b) Molding the personality
- (c) Simulation training
- (d) Teaching aid for training.

3