

## MBA

## (SEM - I) THEORY EXAMINATION 2018-19

## ORGANISATIONAL BEHAVIOUR

Time: 3 Hours

Total Marks: 100

Note: 1. Attempt all Sections. If require any missing data; then choose suitably.

## SECTION A

1. Attempt *all* questions in brief. 2 x 10 = 20
- List any 3 important characteristics of Organizational Behavior.
  - What are the major traits of influencing Organizational Behaviour?
  - Explain the types of attitudes.
  - Define personality.
  - What is intrinsic motivation?
  - What is perception?
  - Write short note on Halo effect.
  - What is the difference between Power and Politics?
  - How do you define resistance of change?
  - What is perceptual error?

## SECTION B

2. Attempt any *three* of the following: 10 x 3 = 30
- What are the models of Organizational Behaviour? Explain in detail.
  - What are the functions of attitude?
  - Elucidate Herzberg's two factor theory.
  - Explain in details the theories of leadership.
  - Define the life cycle of a team.

## SECTION C

3. Attempt any *one* part of the following: 10 x 1 = 10
- Discuss the role of Organizational Behaviour for managers.
  - What are the various methods of attitude measurement? How does attitude measurement help the management?
4. Attempt any *one* part of the following: 10 x 1 = 10
- Why do we need informal organizations? What are their characteristics?
  - What are the interpersonal skills and why are they so important?
5. Attempt any *one* part of the following: 10 x 1 = 10
- What is the concept of motivation? Explain Maslow's theory of needs.
  - What are perceptual errors? Explain the stages of perception.
6. Attempt any *one* part of the following: 10 x 1 = 10
- Differentiate between management and leadership also explain the importance of leadership.
  - What are the ingredients required to make an effective team?
7. Attempt any *one* part of the following: 10 x 1 = 10
- Describe the process of organizational change and the factors that are important for it.
  - Explain major factors of organizational failure to change.