



Printed Pages : 8

MCA - 214

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 7109

Roll No.

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M. C. A.

(SEM. II) EXAMINATION, 2008-09

PRINCIPLES OF MANAGEMENT

Time : 3 Hours]

[Total Marks : 100

Note : Attempt **all** questions.

SECTION-A

1 Attempt all parts of this questions. All parts of the questions carry equal marks. This question contains 20 objective type questions: Choose the correct answer : **1×20=20**

- (i) Management is
- (a) Pure Science
 - (b) Art
 - (c) Applied Science
 - (d) Science and Art both
- (ii) Bureaucracy is considered most efficient system because:
- (a) It insists on rules.
 - (b) It prescribes informal relationships.
 - (c) It emphasises on human elements in the organization.
 - (d) It provides more freedom to action.



- (iii) What is the nature of management process?
- (a) Time-bound
 - (b) Continuous
 - (c) Disjointed
 - (d) Procedural
- (iv) Which one of the following roles does not constitute management role as proposed by Henry Mintzberg?
- (a) Interpersonal role
 - (b) Informational role
 - (c) Decisional role
 - (d) Training role.
- (v) Which one of the following factors is most important in creating challenges to present day Indian managers?
- (a) Globalisation of economy
 - (b) Poor infrastructure
 - (c) Poor monetary policy
 - (d) High taxation.
- (vi) Tactical planning is also known as:
- (a) Strategic planning
 - (b) Operational planning
 - (c) Corporate planning
 - (d) Proactive planning
- (vii) The concept of Management by objectives was introduced by:
- (a) Peter Drucker
 - (b) George Odiorne
 - (c) Rensis Likert
 - (d) Elton Mayo



(viii) Which one of the following is a single use plan?

- (a) Budget
- (b) Procedure
- (c) Rule
- (d) Policy

(ix) Which one of the following is a technique for improving group decision making?

- (a) Brainstorming
- (b) Decision Tree
- (c) Game theory
- (d) Queuing theory

(x) In which respect, does formal organization differ from informal organization?

- (a) Structuring
- (b) Production process
- (c) Financial procedure
- (d) Marketing procedure

(xi) From which combination is a matrix structure created?

- (a) Functional and divisional
- (b) Functional and project
- (c) Functional and line
- (d) Divisional and line

(xii) Which one of these can be delegated?

- (a) Power
- (b) Authority
- (c) Responsibility
- (d) Accountability



- (xiii) In staffing function, which one of the following group of managers are involved?
- (a) Only top management
 - (b) Only middle management
 - (c) Only personnel managers
 - (d) All managers
- (xiv) In regard to staffing function, which combination of activities in sequential order is correct?
- (a) Job analysis, recruitment, selection, placement
 - (b) Recruitment, selection, placement, job analysis.
 - (c) Selection, job analysis, placement, recruitment.
 - (d) Placement, recruitment, selection, job analysis.
- (xv) Time management is a part of
- (a) Simulation training
 - (b) Transactional analysis
 - (c) Self-development
 - (d) Sensitivity training.
- (xvi) Which one of the following principles is related to purpose of directing?
- (a) Unity of command
 - (b) Managerial communication
 - (c) Maximum individual contribution
 - (d) Principle of Leadership



(xvii) Managerial grid has been developed by

- (a) Blake and Mouton
- (b) W.J. Reddin
- (c) Rensis Likert
- (d) Elton Mayo

(xviii) Which of the leadership theories has proposed that 'there is no one best leadership style'?

- (a) Charismatic theory
- (b) Trait theory
- (c) Behavioural theory
- (d) Situational theory

(xix) Which one of the following is not essential element of an effective control system?

- (a) Rigid
- (b) Flexible
- (c) Economical
- (d) Simple

(xx) Break-even analysis is concerned with:

- (a) Cost-volume-profit
- (b) Cost control
- (c) Sales control
- (d) Quality control



SECTION-B

Note : Attempt any **three** parts of the following : **10×3=30**

- 2
- (a) "Management is regarded as an art by some, science by others and inexact science by many more. The truth seems to be somewhere in between." In the light of this statement, explain the exact nature of management.
 - (b) Discuss clearly the significance of management. Distinguish between management and administration.
 - (c) Assess the contribution of scientific management to the development of management thought. How did Taylor propose to modify the functioning of foreman?
 - (d) Assess the contribution of Henry Fayol to Management Thought.
 - (e) Discuss the features, functions and dysfunctions of bureaucracy.

SECTION-C

Note :

- (1) Attempt **all** the questions.
- (2) All questions carry **equal** marks.

3 Attempt any **two** parts of the following :

- (a) What is the concept of planning as an element of management process? Discuss its role in present-day business organizations.



- (b) What are various factors which act as barriers to effective planning?
- (c) What are the main pillars of classical organization theory? Do classical writers treat an organization as a closed system? Explain.

4 Attempt any **one** part of the following :

- (a) "Decision making is the primary task of management. Discuss this statement and explain the process of decision making.
- (b) Distinguish between 'delegation of authority' and 'decentralisation'. What should be done to ensure effective delegation of authority in a business enterprise?

5 Attempt any **one** part of the following:

- (a) What is the systems approach to staffing? What are the factors which affect staffing?
- (b) What are the factors which affect individual performance? How is motivation important in this context?

6 Attempt any **two** parts of the following :

- (a) What are the leadership qualities that you would look for in a manager? Distinguish between innate and acquirable qualities with examples.
- (b) What do you mean by communication network? Discuss the relative merits and demerits of formal and informal channels.



(c) What do you mean by quality circle? How is it constituted? What are its advantages and limitations?

7 Write short notes on any **two** of the following:

(a) Strategic and operational control

(b) Essentials of effective control system

(c) Total quality management.

